



452 Lincoln Blvd.  
Middlesex, NJ 08846  
+1 732 356 1000

### Support Request

One key Adsorptech imperative is to provide you, our customer, added value solutions to your needs. To help facilitate solution creation, it would be helpful to get a better understanding of your need. The more information that is available, the more likely a quick solution can be arrived at. Please fill in what you can of the following information. If you do not have all the information, that's okay; we will call you to work through it. If there is information not identified below that you feel will help Adsorptech better understand your situation, please add it. For example, if you have specific economic goals, share them and we can quickly assess feasibility. Items in red are required fields. Fax the information to 1-888-556-2428 or e-mail to [sales@adsorptech.com](mailto:sales@adsorptech.com) . For questions, give us a call at +1 732 356 1000.

#### **General Information**

**Requestor Name, Company & Contact Information:**

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Location of need:

**Company** \_\_\_\_\_  
Street address \_\_\_\_\_  
**City** \_\_\_\_\_  
**State & postal code** \_\_\_\_\_  
**Country** \_\_\_\_\_  
Altitude \_\_\_\_\_ feet, meters above sea level

Application:

**Describe what you intend to use the product &/or service for.**

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*In the following sections, define the facility (ies) and/or services desired. Delete items you are certain that you do not want. If unsure, identify the item as an option to your base request.*

#### **Industrial Gas Production Facility**

**Product:** Oxygen, oxygen/ozone, nitrogen, biogas, compressed dry air, other \_\_\_\_\_

**Specifications:** At the industrial gas production facility outlet for each product

**Capacity:** \_\_\_\_\_ stpd, mtpd, scfh, NM3/hr, other , not sure  
**Purity:** \_\_\_\_\_ %, other , not sure  
**Pressure:** \_\_\_\_\_ psig, barg, other , not sure  
**Power rate:** \$ \_\_\_\_\_ per kWh



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Use pattern: To the best of your ability, describe the application use pattern. For example, continuous 24/7 or ten 8-hour shifts per week at 100% capacity plus four 8-hour shifts at 50%. For any case, we can help walk you through use pattern information to create the solution that optimizes cost /benefit balance.

Describe: \_\_\_\_\_  
\_\_\_\_\_

Redundancy: Does equipment redundancy or improved reliability have any quantifiable value to you? If so, quantify the value as best you can.

Describe: \_\_\_\_\_  
\_\_\_\_\_

**Scope:** \_\_\_\_\_ Design, fabricate, ship, install, & commission

### **Services**

Engineering & Construction: Refurbish &/or relocate an existing facility

Describe: \_\_\_\_\_  
\_\_\_\_\_

Operations: Troubleshoot, refurbish, improve power, increase capacity, perform maintenance, provide spare parts, add automated turndown capability, upgrade controls

Describe: \_\_\_\_\_  
\_\_\_\_\_

Consulting: Provide maintenance or operational plans  
Facilitate low-cost high-reliability sourcing of industrial gases &/or services

Describe: \_\_\_\_\_  
\_\_\_\_\_

### **Schedule Insight**

When do you need the quotation? \_\_\_\_\_

When do you need the product to ship or be operational? \_\_\_\_\_

When do you need the service to start and/or be complete? \_\_\_\_\_